

Most Immediate, RTI Matter
By Speed Post

File No.AV-34010 /229/2024-C&W
Government of India
Ministry of Civil Aviation
(Coordination & Welfare Section)

B-Block, Rajiv Gandhi Bhawan,
Safdarjung Airport, New Delhi - 110 003
Dated the 3rd September, 2025

To

Shri Hiren Govindia,
Amol Optics, Shop No 49, Mangal Kunj,
Opp. Indraprasth Shopping Centre,
Borivali West, Pin - 400092

Subject:- Request for information under the Right to Information
Act, 2005
Sir,

Please refer to your online application Registration No.
MOCV/R/T/25/00178/1 dated 11.08.2025, for seeking information
under the Right to Information Act, 2005.

2. With reference to your RTI application, it is informed that
second part of point no. 5 of your RTI application pertains to this
Section. With respect to this part, it is informed that 'Name and
contact details of the officer responsible for Public Grievances for
Ministry of Civil Aviation' is as under:

Shri Ambuj Sharma
Deputy Secretary to the Government of India
Public Grievance Officer, MoCA
Contact No.011-24641912
Email ID:-ambuj.sharma38@nic.in

3. If unsatisfied with the reply, you are advised to lodge an appeal
with Shri Ambuj Sharma, Deputy Secretary and 1st Appellate Authority,
Ministry of Civil Aviation, Rajiv Gandhi Bhawan, New Delhi - 110 003,
within the prescribed time limit.

ok

Digitally signed by Yours faithfully,
VIJAY PRATAP SINGH
Date: 03-09-2025
10:04:40 (Vijay Pratap Singh)
Central Public Information Officer
Ministry of Civil Aviation
Tel No. 011-24610364



RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)

Registration Number (पंजीकरण संख्या) :	MOCAV/R/T/25/00178/1	Date of Receipt (प्राप्ति की तारीख) :	11/08/2025
Transferred From (से स्थानांतरित):	Ministry of Civil Aviation on 11/08/2025 With Reference Number : MOCAV/R/T/25/00178		
Remarks(टिप्पणी) :	RTI application is being transferred under Section 6(3) of the RTI Act, 2005 to the Ministry of Civil Aviation and Ministry of External Affairs to furnish available information to applicant on points concerning them.		
Type of Receipt (रसीद का प्रकार) :	Electronically Transferred from Other Public Authority	Language of Request (अनुरोध की भाषा) :	English
Name (नाम) :	Hiren Govindia	Gender (लिंग) :	Male
Address (पता) :	Amol Optics Shop 49, mangal Kunj, Opp Indraprasth Shopping Centre, Borivali west, Pin:400092		
State (राज्य) :	Maharashtra	Country (देश) :	India
Phone Number (फोन नंबर) :	Details not provided	Mobile Number (मोबाईल नंबर) :	+91-8082741274
Email-ID (ईमेल-आईडी) :	hirenmeddox@gmail.com		
Status (स्थिति) (Rural/Urban) :	Urban	Education Status :	
Requester Letter Number(निवेदक पत्र संख्या) :	Details not provided	Letter Date :	Details not provided
Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) :	No	Citizenship Status (नागरिकता)	Indian
Amount Paid (राशि का भुगतान) :	0 (Received by Department of Empowerment of Person with Disabilities (Divyangjan)) (original recipient)	Mode of Payment (भुगतान का प्रकार)	Payment Gateway
Does it concern the life or Liberty of a Person? (क्या यह किसी व्यक्ति के जीवन अथवा स्वतंत्रता से संबंधित है?) :	No(Normal)	Request Pertains to (अनुरोध निम्नलिखित संबंधित है) :	Vijay Pratap Singh
Information Sought (जानकारी मांगी):	<ol style="list-style-type: none"> 1. what is the procedure for attached disabled person bearing udid card number MH4830120210013983 for updating the same in the already procured passport. 2. What is the Benefits available for Air travel for udid card number MH4830120210013983? 3. What air travel benefits for the escort of UDID Card Number MH4830120210013983 ? 4. Where the air travel tickets for UDID Card Number 		

MH4830120210013983 is available in Mumbai?

5. Who is the concerned officer to procure the air travel tickets and also any grievance redressal for air travel issue?

**Original RTI Text (मूल
आरटीआई पाठ):**

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2. What is the Benefits available for Air travel for udid card number MH4830120210013983?

3. What air travel benefits for the escort of UDID Card Number MH4830120210013983 ?

4. Where the air travel tickets for UDID Card Number MH4830120210013983 is available in Mumbai?

5. Who is the concerned officer to procure the air travel tickets and also any grievance redressal for air travel issue?

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