

RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)

Registration Number (पंजीकरण संख्या) : MOCAR/R/X/25/00033/1 **Date of Receipt** (प्राप्ति की तारीख) : 05/08/2025

Transferred From (से स्थानांतरित): Ministry of Civil Aviation on 05/08/2025 With Reference Number : MOCAR/R/X/25/00033

Remarks(टिप्पणी) : Transferred u/s 6(3) of the Act for providing information directly to the applicant.

Type of Receipt (रसीद का प्रकार) : Electronically Transferred from Other Public Authority **Language of Request** (अनुरोध की भाषा) : English

Name (नाम) : SHILPA RAJ **Gender** (लिंग) : Female

Address (पता) : Flat No. 6, Santhibhavan, Saket, Pin:110003

State (राज्य) : Delhi **Country** (देश) : Details not provided

Phone Number (फोन नंबर) : +91-8129108411 **Mobile Number** (मोबाईल नंबर) : +91-8129108411

Email-ID (ईमेल-आईडी) : sreeshilparaj15@gmail.com

Status (स्थिति)(Rural/Urban) : Urban **Education Status** : Above Graduate

Requester Letter Number(निवेदक पत्र संख्या) : Details not provided **Letter Date** : Details not provided

Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) : No **Citizenship Status** (नागरिकता) : Indian

Amount Paid (राशि का भुगतान) : 0 (Received by Ministry of Civil Aviation) (original recipient) **Mode of Payment** (भुगतान का प्रकार) : Payment Gateway

Does it concern the life or Liberty of a Person? (क्या यह किसी व्यक्ति के जीवन अथवा स्वतंत्रता से संबंधित है?) : No(Normal) **Request Pertains to** (अनुरोध निम्नलिखित संबंधित है) : Deepak Nagpal

Information Sought (जानकारी मांगी) : For providing reply of Point No. 5

Original RTI Text (मूल आरटीआई पाठ) : I wish to seek information regarding various charges levied on passengers during domestic flight bookings.
For reference, below is a recent domestic flight fare breakup I encountered:
Air Fare Charges: Rs6665
CUTE Charge: Rs50
Regional Connectivity Charge: Rs50
Aviation Security Fee: Rs236
User Development Fee: Rs319
Arrival User Development Fee: Rs66

GST (Kerala): Rs338

Based on the above fare components, I seek the following information:

1. CUTE Charges (Common User Terminal Equipment)
 - a) Kindly provide a description of what the CUTE charge is meant for.
 - b) Please share the authority or agency that determines the amount, along with the relevant rules, circulars, or notifications authorising this fee.
 - c) Please clarify whether the CUTE charge is refundable in the event of ticket cancellation. If it is non-refundable, provide the regulatory basis or justification.
 - d) If refundable, kindly provide a copy of the policy or circular stating the same.

2. Regional Connectivity Charge / UDAN Surcharge
 - a) Please share the circulars, orders or policy documents that mandate the collection of this charge from passengers not travelling on UDAN routes.
 - b) Is there any provision in the policy framework that allows passengers to opt out of contributing to the UDAN scheme? If not, please provide the rationale or note explaining why the contribution is made mandatory.

3. Aviation Security Fee (ASF)
 - a) Kindly specify the authority or agency to whom the ASF amount is remitted.
 - b) Please provide a detailed list of services covered under this fee, along with a relevant policy document or circular.
 - c) Please provide documentation or policy notes that explain why similar security fees are not charged in other transport sectors such as metro rail.
 - d) If the fee covers only aviation security (e.g., CJSF), please clarify whether there is any policy decision or proposal to charge passengers separately for other essential services such as aircraft crew assistance, cargo handling, and airport cleaning/maintenance services. Kindly share any related file notes or considerations.
 - e) Provide the reason or policy under which the ASF remains non-refundable in the event of flight cancellation.

4. User Development Fee (UDF) and Arrival UDF
 - a) Please clarify the specific purpose of these charges and share the circulars or tariff orders authorising them.
 - b) Please state whether these fees are refundable if a passenger cancels the ticket or does not board the flight. Include guidelines or rules on refundability.
 - c) Are such infrastructure development charges levied on users in other public sectors like metro, railway, or banking? If not, kindly share policy justification for imposing them in civil aviation.

5. Other
 - a) Has the Ministry conducted any impact assessment, cost audit, or evaluation report on the cumulative burden of such charges on passengers? If yes, kindly share a copy of the report(s).

Print Save Close

Other part(s) of the requests with registration number : MOCAR/R/X/25/00033/1

Registration Number	Concern CPIO	Current Status	Closing Date
<u>MOCAR/R/X/25/00033</u>	Amit Kumar Jha	REQUEST FORWARDED TO CPIO	
<u>MOCAR/R/X/25/00033/1</u>	Deepak Nagpal	REQUEST FORWARDED TO CPIO	
<u>MOCAR/R/X/25/00033/2</u>	Jyoti Prakash Singh	REQUEST FORWARDED TO CPIO	
<u>MOCAR/R/X/25/00033/3</u>	Suresh Babu	REQUEST FORWARDED TO CPIO	